

**LICENSING TEAM**

**Southampton and Eastleigh Licensing Partnership**

Southampton City Council  
Civic Centre  
Southampton  
SO14 7LY

Licensing Team,  
Southampton & Eastleigh Licensing  
Partnership  
PO Box 1767, Southampton SO18 9LA



Direct dial: 023 8083 2421  
Our ref: 168/21

E-mail: [licensing@southampton.gov.uk](mailto:licensing@southampton.gov.uk)  
Please ask for: Russell Boniface

Cab My Ride Ltd.  
91 Harrison Road  
Southampton  
SO17 3TL

5th May 2021

**FORMAL WARNING**

I have now received a response from The Licensing Manager following my report submitted to him regarding case ref 168/21 (supplying work to a driver using an unlicensed/unfit vehicle)

It is clear that Cab My Ride Ltd have failed in their duty to ensure the vehicles they operate are appropriately licensed and fit for purpose. This is evident in that some 400+ jobs were given to a driver using an unlicensed vehicle.

It has been determined that on this occasion Cab My Ride Ltd will receive a formal warning on the matter. However, there are still some points I must make clear and there is a further requirement from you following this decision.

Cab My Ride Ltd must show understanding that they share an equal responsibility to ensure the vehicles and drivers they operate are appropriately licenced, insured, and fit for purpose.

Cab My Ride Ltd must demonstrate to us no later than 14<sup>th</sup> May 2021 that a system is in place that has triggers set as vital due dates approach such as licence expiry dates, insurance expiry dates, and so on. Cab My Ride Ltd must ensure that these triggers are appropriately acted upon. Any failure to meet this requirement on time this is likely to lead to the revocation of the operator licence. **(It must be made clear to you that the livelihood of the drivers does not outweigh the protection of the public and is not a consideration when coming to a decision)**

This warning will remain on file in accordance with our enforcement and retention policy.

If you have any questions please feel free to contact me on 023 8083 4322.

Yours sincerely,

**Russell Boniface**  
Licensing Enforcement Officer

**If you require this letter or future correspondence from us in a different format (e.g. tape, Braille or disc) please do not hesitate to let us know.**